

State Bar of New Mexico 2004 Membership Survey

Please circle the response, or in some cases the responses, that best reflects your opinion.

What is your practice setting?(Top 8 Responses)

Sole practitioner- 28% Government- 22% Small firm (2-5) - 16% Large firm (11+) - 14%

Medium firm (6-10) - 7% Judiciary- 5% In-house counsel- 4% Legal aid/nonprofit- 3%

2. In which judicial district do you primarily practice?

> First- 18% Second- 48% Third-6% Fourth- 1%

Fifth-6% Sixth-2% Seventh- 1%

Eighth- 2% Ninth- 2% Tenth- 1%

Eleventh-3% Twelfth- 1% Thirteenth- 4%

In which of the following areas do you practice? (Top 16 Responses) 3.

Torts/PI/Property Damage-28% Criminal- 24% General Practice- 21% Business/Corporations- 21% Real Property/Landlord-Tenant- 18% Family/Domestic Relations- 16% Estate Planning/Taxation/Probate- 16% Labor/Employment- 15% Constitutional/Civil Rights- 14% Bankruptcy/Debtor/Creditor- 10% ADR/Mediation/Arbitration-9% Enviro/ Nat.Resources-9% Government/Program Eligibility- 7% Indian/Gaming- 5%

Workers' Compensation- 5% Health- 4%

Who pays your annual dues? 4.

Firm- 63%

Self- 37%

5. Who completes your annual dues statement?

Firm- 26%

Self- 74%

6. Do you know who represents you on the State Bar's Board of Bar Commissioners?

No- 70%

7. Are you adequately informed of decisions made by the Board of Bar Commissioners regarding the State Bar?

Yes- 46%

No- 54%

Do you currently participate in any of the following voluntary bar organizations? (Top 11 Responses) 8.

Albuquerque Bar Association-16% American Bar Association- 14% NM Trial Lawyers- 12%

NM Criminal Defense Lawyers- 6% NM Women's Bar-5%

No Response- 44% None/ no/ NA/ not sure- 3%

NM Defense Lawyers Association-8% NM Hispanic Bar- 6%

National Hispanic Bar Association- 3% NM Indian Bar- 3%

9. What factors influence your decision to join a voluntary bar organization? (Top 11 Responses)

Opportunity to advance Knowledge- 52% Amount of dues- 36% Quality CLE programs- 36% Networking opportunities- 35% Membership services- 34% Opportunity to advance the profession- 27%

Receive newsletters/publications- 21% CLE program discounts- 20% Stay informed of bar activities- 13% Public activities/programs- 10% Prestige of the association- 6%

10. Do you feel that you get your money's worth as a member of the State Bar of NM?

Yes- 56%

No- 44%

11. Have you contacted the State Bar office in the last 6 months?

Yes- 54%

No-46%

12. What were your reasons for contacting the State Bar office? (Top 10 Responses)

CLE question/ issues/ info- 52%
MCLE questions/issues/ correction-10%
Use/ schedule of bar facilities- 9%
Attorney info/ address change/ name change/ member status info- 7%
Committee meeting/ activities/ information- 5%
Info/ Administration matters- 4%
Referral program- 3%
Advertising- 2%
Dues/ late fees/ fee waiver- 2%
Section activity/ inquiry- 2%

Pleas	Please rate your overall level of satisfaction with the service you received from the State Bar. (Among those who have contacted)								
		Very Satisfied 5	Satisfied 4	Partly Satisfied/ Dissatisfied 3	Dissatisfied 2	Very Dissatisfied 1	Not Applicable 6		
13.	Overall quality of service	30%	50%	13%	3%	3%	1%		
14.	Staff knowledge	31%	49%	13%	3%	3%	2%		
15.	Staff politeness	42%	45%	7%	2%	2%	2%		
16.	Staff helpfulness	37%	44%	11%	3%	3%	2%		

17. How do you prefer to be contacted by the State Bar of NM?

E-mail with details- 46% Mail- 42%

E-mail with link to Web site for details- 20%

Fax- 6%

18. With which of the following State Bar activities have you participated, either previously or currently? (Top 9 Responses)

Have not participated- 42%
Section member- 25%
Committee member- 25%
Lawyer Referral for the Elderly- 16%
Section officer- 13%
YLD volunteer- 8%
Public service volunteer- 8%
Lawyers Care member- 7%
Board of Bar Commissioners member- 3%

19. If you have not participated in State Bar activities, please indicate why.

No time- 50%

No relevant opportunities- 35%

No interest- 21%

To wha	at extent are the following State Bar activities or serv	vices importan	t to you?				
		Very Important 5	important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know/ Unaware
20.	Weekly Bar Bulletin	61%	29%	7%	2%	1%	8
21.	Annual Bench & Bar Directory	68%	23%	6%	1%	1%	-
22.	Web site at www.nmbar.org	16%	39%	26%	10%	6%	2%
23.	Legal education brochures	13%	41%	27%	11%	6%	2%
24.	Client Attorney Assistance Program	2%	10%	35%	23%	18%	12%
25.	Continuing Legal Education	36%	41%	14%	5%	3%	-
26.	Online membership directory	8%	18%	34%	19%	11%	10%
27.	Lawyer Referral for the Elderly Program	3%	15%	32%	22%	20%	8%
28.	Peer assistance program	2%	8%	34%	22%	21%	12%
29.	Fee arbitration assistance	2%	10%	33%	21%	22%	11%
30.	Lending Library materials	2%	11%	32%	22%	20%	15%
31.	Bill Kitts Mentorship program	1%	7%	30%	20%	20%	22%
32.	Public Service workshops	3%	14%	36%	18%	14%	16%
33.	KOB TV Call-in program	2%	7%	33%	24%	19%	15%
34.	Unauthorized practice of law program	4%	18%	31%	19%	13%	16%
35.	Lawyers Assistance (addiction/substance abuse)	6%	18%	33%	18%	17%	8%
36.	Advisory opinions	9%	37%	27%	11%	8%	8%
37.	Bench and Bar Conference	5%	20%	35%	18%	16%	5%
38.	Diversity initiatives	5%	15%	30%	18%	19%	13%
39.	Retirement programs	3%	9%	34%	19%	17%	19%
40.	Financial services	2%	7%	33%	20%	20%	20%
41.	Cell phone services	1%	4%	31%	22%	22%	21%
42.	Entertainment/travel discounts	2%	9%	29%	21%	22%	18%
43.	Risk management assistance	3%	14%	29%	18%	18%	18%
44.	Minority outreach	5%	13%	26%	18%	21%	17%
45.	"We the People" program	1%	5%	25%	16%	17%	35%
46.	"Dialogue on Freedom" program	1%	5%	24%	17%	15%	38%
47.	Client Protection Fund	4%	15%	27%	15%	14%	25%
48.	Section membership	6%	29%	33%	13%	11%	7%
49.	Pro bono referral services	5%	20%	35%	15%	16%	10%
50.	Paid referral program	2%	12%	35%	18%	18%	15%
51.	Bar Center facility	13%	35%	27%	9%	11%	4%

To wi	hat extent should the following be supported/promote	ed by the State	Ваг?				
		Very Important 5	Important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know
52.	Providing membership services	37%	45%	11%	3%	2%	1%
53.	Providing public services	23%	48%	18%	6%	3%	1%
54.	Assuring competency	46%	41%	7%	3%	2%	1%
55.	Addressing professionalism	35%	35%	14%	7%	8%	1%
56.	Responding to criticism of the judiciary	23%	40%	21%	8%	6%	2%
57.	Promoting diversity and equal opportunity	21%	35%	24%	8%	10%	2%
58.	Educating the public about legal issues	21%	46%	21%	6%	4%	1%
59.	Assisting pro se litigants	13%	35%	30%	12%	9%	2%
60.	Promoting social interaction opportunities	6%	21%	40%	16%	15%	2%
61.	Organizing legal services for all in need	17%	40%	25%	8%	7%	2%
62.	Addressing law practice management issues	8%	36%	34%	11%	8%	2%
63.	Promoting positive image of the profession	29%	40%	18%	6%	6%	1%
64.	Promoting judicial interaction/networking	17%	37%	28%	8%	8%	2%

65. Where do you receive information about State Bar programs, services and activities? (Top 6 Responses)

Bar Bulletin- 98% Web site- 22% Colleagues- 15% Directory- 12% Contacting the bar- 8% E-mail- 3%

66. Do you read the Bar Bulletin?

Always- 55%

Usually- 34%

Sometimes-9%

Never- 1%

67. What do you like best about the Bar Bulletin? (Top 11 Responses)

Cases/ summaries- 38%
Advance opinions/ courts opinions/ slip opinions- 27%
Case law/ recent decisions- 8%
CLE Calendar/ info/ offers- 7%
Notices/ Announcements- 7%
Changes and proposed changes in rules/ new rules/ law updates- 6%
Classifieds/ want ads- 6%
Well designed/ all of it/ broad range of content- 6%
News/ up to date- 5%
Employment Section- 4%
Advertising- 4%

68. What types of stories, articles or features would you like to see more of in the Bar Bulletin? – Among those with an opinion (Top 7 Responses)

Articles on new laws/ up to date/ addressing changes- 8% OK as is- 8% How to/ legal education/ practice pointers/ Dos and Donts- 7% Reports of cases/ case summaries- 6% Stories/ features on impact of particular cases- 4% Personal profiles of attorneys- 3% None- 24%

69. Would you prefer to receive the Bar Bulletin in an electronic format via e-mail instead of the printed and mailed version?

Printed and mailed version- 82%

E-mail- 18%

70. How often do you visit the State Bar web site?

Once or more a week- 3% Once every couple of weeks- 7% Once a month- 13%

A few times a year- 50% Never- 27%

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71. What types of information would you like to see more of on the web site? (Top 10 Responses)

Nothing in particular/ fine as is- 22% CLE info/ calendar- 17% Forms- 9% Links to research site- 6% Atty address/ phone updates/ profiles- 6% Practice aids/ management- 4% Activities/ calendar of events- 4% Legal research- 4% User friendly/ site map/ easier access- 3% Access to free statutes/ changes/ case law- 3%

72. Do you use a computer most days in your practice?

Yes- 95%

No-5%

		Very Important 5	important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know
73.	Reciprocal licensing between states	38%	31%	19%	6%	5%	1%
74.	Mandatory professional liability insurance	15%	36%	31%	9%	8%	1%
75 .	Funding of the courts	19%	43%	26%	7%	5%	1%
76.	Electronic filing options in the courts	23%	40%	26%	6%	4%	1%
77.	Offering health insurance to bar members	20%	30%	32%	10%	8%	1%
78.	Mandatory disclosure of professional liability insurance	8%	23%	42%	13%	10%	4%
79.	Judicial salaries	11%	29%	40%	12%	8%	1%
80.	Helping pro se litigants	10%	34%	34%	11%	9%	1%
81.	Four-corner reciprocal licensing agreement	16%	21%	26%	8%	8%	21%
82.	Law practice management assistance	6%	26%	38%	13%	12%	4%
83.	Diversity efforts within the profession	11%	26%	32%	12%	16%	3%

84. Do you favor an annual State Bar convention?

Yes- 53%

No- 47%

85. Assuming there is an annual convention, would you prefer it be held in-state, out-of-state or either?

In-state- 64%

Out-of-state- 5%

Either- 31%

86. Would you prefer the annual convention be held during the...?

Fall- 41%

Winter- 11%

Spring- 21%

Summer- 28%

87. How many of the State Bar conventions have you attended in the past 5 years?

None- 70%

One- 15%

Two- 9%

Three- 4%

Four- 1%

Five- 1%

		Very Important 5	Important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know
88.	Content	85%	13%	1%	55	85	•
89.	Speaker(s)	34%	45%	17%	2%	2%	5
90.	Location	31%	43%	21%	3%	1%	E
91.	Credits offered	37%	44%	15%	3%	1%	Ties.
92.	Format	12%	33%	42%	8%	3%	1%
93.	Cost	30%	39%	24%	5%	2%	(A)
94.	Time of year	10%	20%	46%	14%	9%	1%

95. Are you in favor of a State Bar paid online legal research product similar to Lexis or Westlaw being made available at no cost or low cost to members?

Yes- 83%

No- 17%

96. Would you support a dues increase of \$10 to \$20 per year for online legal research?

Yes- 70%

No- 30%

97. Overall, do you believe the mandatory CLE course on attorney professionalism is valuable, or not?

Yes, valuable- 35%

No, not valuable- 65%

98. Do you believe the State Bar should be a voluntary organization, or not?

Voluntary- 42%

Not voluntary- 58%

99. Why do you feel this way? (Top 9 Responses)

Helps maintain competency within profession/ quality- 17%
Freedom to choose/ should be able to choose affiliations- 9%
Some would never support/ be involved/ too many would leave- 9%
Association is irrelevant/ does little for profession/ useless- 7%
Lawyers need to be members- 6%
Would create consistency through unity/ centralization- 6%
Don't get much in return for money/ I pay- 5%
Would promote professionalism/ ethical conduct/ collegiality- 5%
Helps maintain accountability/ motivation to keep up- 4%

100. Do you believe making the State Bar voluntary would eliminate annual dues/licensing fees?

Yes- 15%

No- 85%

101. If the State Bar became a voluntary organization, you would still have to pay annual dues and licensing fees to practice. Would you prefer to pay your annual dues and licensing fees to...?

The Supreme Court- 87%

A state agency- 13%

102. If the State Bar became a voluntary organization and not required for licensure, would you pay a fee to join the State Bar in addition to your state licensing fee?

Yes- 35%

No- 28%

Depends- 36%

103. How long have you been a lawyer?

Less than 5 years- 14% 5-10 years- 14% 11-15 years- 14%

16-20 years- 14% Over 20 years- 44%

104. Are you licensed to practice in any other states?

Yes- 36% No- 64% Texas- 28% Colorado- 16% California- 13% Arizona- 9% DC- 7%

105. Gender

Male- 63%

Female- 37%

106. Age

25 years or younger- less than 1% 26-36 years-17% 37-45 years- 20% 46-55 years-34% Over 55 years-29%

107. Ethnicity

White (non-Hispanic) - 78% Hispanic- 15% Native American- 3%

Thank you for your participation!

Please return in the enclosed self-addressed envelope to Research & Polling, Inc.